

Q. Does the police department have a procedure for reporting and responding to citizen complaints?

Yes, citizens may voice their concerns to any shift supervisor and they will be offered the opportunity to complete the [Citizen Complaint and Inquiry Form](#) ; fill in and mail or hand deliver to any employee of the Police Department. It is the policy of the Dalton Police Department to investigate all complaints of alleged misconduct and to equitably determine whether the allegations are valid or invalid and to take appropriate action.

[What Is A Complaint?](#)

[How To File A Complaint](#)

[If Complaint Is Substantiated](#)

[If Complaint is Not Substantiated](#)

The Dalton Police Department is vitally interested in the welfare of all citizens and in taking action where its employees have proven derelict in their duties or are guilty of wrong doing. If it becomes necessary for you to make a complaint, you can be assured it will be given a fair and thorough investigation.

By the same token, if you have an occasion to see a police employee doing outstanding work, we encourage you to tell the employee or us about it. The Dalton Police Department is comprised of professionals dedicated to serving you.